

MARCH 21-23 LAS VEGAS CONVENTION CENTER

15 Ways to Energize Your Sales

Bob Tullio

Business Development

- Music and Games
- Pay Telephones
- Cigarette Vending
- Snack Vending
- Beverage Vending
- Coffee Service
- Pantry Business
- Micro-Markets









After 37 Years as an Operator

Communication – Content Development

Strategic Planning

Business Development

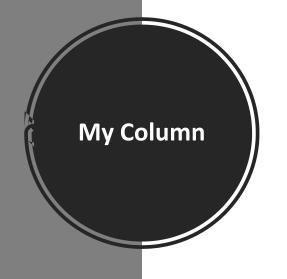
Support for Operators and Suppliers



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Three Reasons You Need to Invest in Business Development

- 1. You are in a fantastic industry. Higher margins than most.
- Level the playing field. Big guys buy accounts to grow. You can sell accounts to grow.
- 3. There are buyers for your business. Good companies are bought on gross sales. You will get ROI when you sell.

Key Link: 2018: Is it Time to Sell Your Business?

Key Link: Free Special Report: What Buyers are Paying for Coffee Service, Vending and Micro Market Business

The

Links, Resources and Articles pertaining to "15 Ways to Energize Your Sales."



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How Can You afford to Invest?

Hire One Less Account Executive Than You Need

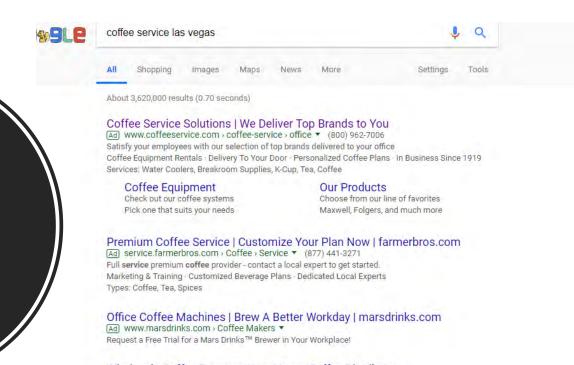
Spend the Money on Marketing Strategies

Less Prospecting + More Selling = Happy Sales Team



15 Ways to Energize Your Sales





Wholesale Coffee Roasters | Las Vegas Coffee Distributor

(Ad) www.cafedoparaiso.com ▼

#1 - Google

AdWords and

Bing

Pay Per Click

Premium Specialty Coffee Supplier for Southern Nevada Las Vegas & Henderson area

Silver Service



Meet with Convenience

Google AdWords and Bing

90% of the Leads will come from Google – 85% from phone search

Projected Cost – That's up to you. \$6 to \$7 per click.

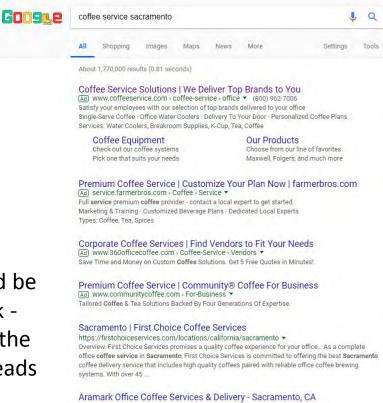
Success Potential – Six to Eight Leads per \$1000 spent

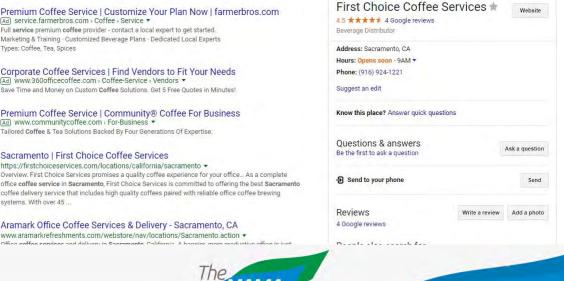
Highly Relevant – Home Run Potential in the 1, 2 or 3 Slot





SEO with control – Could be bigger than Pay Per Click - Pay careful attention to the Q & A - These are free leads – Claim your business







Sacramento

San Francisco

See photos

San Jose

Key Link: This connects you with Get Five Stars who will optimize your Google My Business Listing for about a \$1 a day or even less.

Google My Business Free – Even the click – SEO you can manage

Projected Cost – Zero – Or Optimize for \$12 to \$39 a month

Success Potential – Very high – especially with reviews

Highly Relevant – Prospect can call your company with one touch



Key Link: Leadrop

Key Link: 360OfficeCoffee











Third Party Lead Sources

Buyer Zone – Too many small leads – Occasional Success - \$200 to \$300 a month

360OfficeCoffee – Great PPC leads at about \$75 per lead – pays for itself many times over. Selective.

Leadrop – New concept – Buy and Sell leads. Potentially free. Exhibiting at NAMA – free sign-up



#4
Telemarketing
to set
appointments

Option One – In house. Buy the list, write the script – can work, but headache potential

Better idea – New breed of professional outbound calling firms. Many Options.



Key Link: Reliable
Telemarketing Partner:
Grindstone

Telemarketing to set appointments

Setting parameters is critical – type of business, number of employees, follow up to confirm

Old Model: Pay for performance - \$75 per appointment. New Model: Hourly - \$23 to \$35 an Hour

Success Potential – Can provide an ongoing source of leads for about \$1000 a month – It still works.

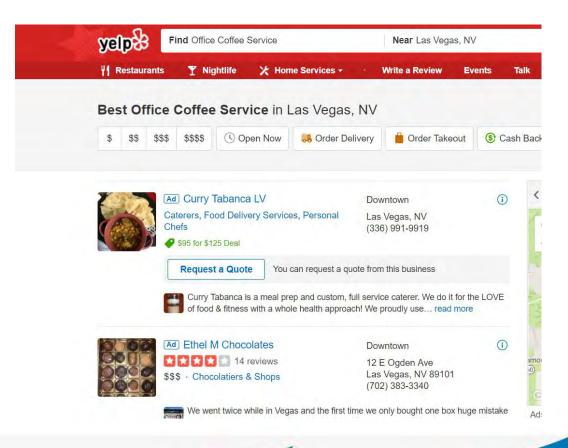


#5 - Yelp is Clueless about B2B

So are your prospects who will use it for everything...

Claim Your Business!

Key Link: Article: Losing Sleep Over Yelp?





Yelp is Clueless about B2B

Yelp is a Pay Per Click Model that is Currently offering \$300 free at sign up! That is free advertising.

You set your own budget, just like Google AdWords – Usually, about \$300 a month due to less clicks.

Success Potential is huge. Yelp is the "road less traveled." You will be alone at the top.





Key Kink: Article: PTN: The Ultimate Success Strategy

- Business is Everywhere...
- Country Club
- Church
- Youth Sports
- Charitable Organizations
- For others, viable PTN venues could include: Local service organizations (Rotary, Kiwanis, your Chamber of Commerce), your kid's school, your alumni association and charity golf events.



PTN – Personal Time Networking

Hardest Part – Patience and a recognition that business opportunity is everywhere.

Cost – Time and effort.

Success Potential – \$1.5 million in sales in 2016.





Key Link:

Weekly Prize Drawing - Incredible Engagement on facebook

For Retention and New Business



Key Link: Article: Successful Engagement Strategy



Social Media Engagement

Your employees will love the recognition and your clients will love the prizes.

Cost – \$3000 to \$4000 for prizes.

Success Potential – Increase sales – Increase retention – Generate referrals – Have some fun!





A Monthly Newsletter like no other

Tidings

A Professional Video Ad in 60 Seconds

Waymark



Key Link: Tidings – Discount and No Set Up Fee

Key Link: www.waymark.com

Incredible New Engagement Tools

Invest 15 minutes a month to create professional newsletters and stunning videos.

Cost – \$99 per video and \$12 for a monthly newsletter.

Success Potential – Connect with clients and prospects to sell new accounts and retain key clients.





Highly Targeted - a little scary in fact! Target the competition.

Option One – Do it yourself, Set the demographics

Option Two – Hire a pro, unlock the potential. Better targeting, better results.





Key Link:

ben@steadydemand.com www.steadydemand.com

Facebook

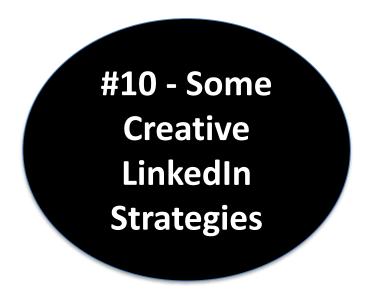
Key Link: Facebook Advertising

Put up an Ad or boost a post in this Pay Per Click model.

Cost – You set the demographics – you set the budget. Hire a pro - \$400 to \$1000 a month. Steady Demand.

Success Potential – On your own, limited. Hire a pro that targets your competition – expect good results.





- Connect with every client and every prospect (but protect information in settings) – See shared connections only.
- Connect with your competition. 40% didn't get the memo.
- Connect with prospects keep track.
- Be a "headhunter." For contacts and prospects.



Some Creative LinkedIn Strategies

Working LinkedIn requires discipline – to stay on top of your connections.

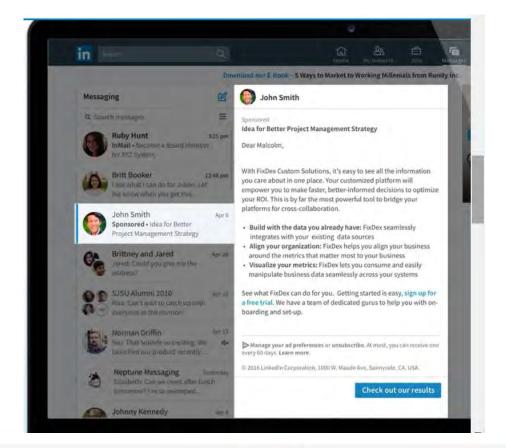
Cost – Pay for Premium - \$45 a month to send 30 messages a month to non-connections. Powerful. Reach out to Office Relocation Specialists.

Success Potential – Keeping track of your favorite clients is critical. The "headhunter" concept will build eternal loyalty. Builds STRONG relationships.













LinkedIn InMail Ads

Key Link: LinkedIn Ad Support If you are going to advertise digitally, B2B, this is the place to be, but Content is critical.

Cost – Used to be minimum \$15,000 for three months. Now, set your own budget based on VERY targeted delivery.

Success Potential – Based on my success "cold messaging" prospects/potential lead sources, this is powerful.







BREW FOR A CURE®

Brew Something Good Every Day

Brew for a Cure® Costa Rican was crafted to be enjoyed all day at the office:

- Handcrafted Blend
- 100% Costa Rican
- Roasted to perfection in small batches
- Rich but not overpowering
- Available in 18 ct / 2 oz Ground Portion Packs
- Available in 5 ct / 10 oz Bags of Whole Bean

5% of Gross Sales will be contributed to City of Hope, a leader in Breast Cancer research.



Doesn't have to be this intense – find a local cause that moves people. Give a % of sales, be transparent and promote!



Cause Marketing

Client Reaction: Please send me some. Note – Millennials love it more than anyone else.

Cost – Rolling out a private label - \$10,000. Supporting a local cause – minimal. Get a supplier behind you.

Success Potential – Good for your image, company morale, sales and client retention. Just plain GOOD.





Once amazing – until the September 11th attack. Office Buildings are now done for prospecting.

Still works in "Big Box" and industrial.

Never go empty handed – One for the gatekeeper, one for the contact. NFL Tote Bag?

Never leave coffee samples.

Promotional Product gives you a chance to connect.



Key Link: Hottest
Promotional Products for
2018

Cold Calling with Promotional Products

Once again – the road less travelled. Who else is on foot? People love promotional products. Gifts are good!

Cost – \$2.00 an item. \$4.00 a visit.

How many new accounts can you score in 200 visits?

Success Potential – You can't rely on physical prospecting as the only thing to do, but in industrial areas especially, it works.





Two Types

- 1. A strategic partner that needs your company to provide a service so that they can secure the account as well.
- 2. A strategic partner who is motivated by compensation.



Key Link: Article: Who are your Strategic Partners?

Strategic Partnerships

Every new account comes with some kind of acquisition cost.

Would you pay \$300 to \$400 for a "lay down" account that generates \$1000 a month in sales?

Success Potential – Strategic Partnerships can be the key to your business success.





This is how we win or lose deals.

Teach Follow Up!



Follow up Strategies – From Start to Finish

First Contact When You Hear Nothing The Right Way

The Immediate Follow Up – Nights, weekends, whenever.

The Fundamentally Strong Follow-Up – Thank you e-mail with a promise to follow up. The Important
Question Follow-Up –
Can I ask you a
question?

The Urgent Incentive Follow-up – We need to act now.

The Special Perk follow-Up – Some form of schmoozing. The Threatened Visit – I'm stopping by – let's meet.

The Best Follow Up – On the spot! At the first appointment.



Key Link: Article:
Get Creative to
Close More Deals

Why the obsession with follow-up?

Today's DM (young) wants quick response and quick action – in the sales process too.

The cost of business development is high. The cost of effective follow-up is nothing at all. Do not waste marketing dollars.

All of these ideas, old school or high tech, go out the window without excellent follow-up from your account executives.



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